

LEAD MEMBER FOR ADULT SOCIAL CARE

DECISIONS made by the Lead Member for Adult Social Care, Councillor Bill Bentley, on 24 November 2016 at County Hall, Lewes

Councillors Davies, Pursglove and Ungar spoke on items 4 & 5 (see minutes 9 & 10)

6 DECISIONS MADE BY THE LEAD MEMBER ON 9 JUNE

6.1 The Lead Member for Adult Social Care approved as a correct record the minutes of the meeting held on 9 June 2016.

7 DISCLOSURE OF INTERESTS

7.1 There were no declarations of interest.

8 URGENT ITEMS

8.1 There were no urgent items.

9 ANNUAL REPORT OF THE SAFEGUARDING ADULTS BOARD FOR 2015- 2016

9.1 The Lead Member for Adult Social Care considered a report by the Director of Adult Social Care and Health on the Annual Report of the Safeguarding Adults Board for 2015-16.

9.2 The Lead Member for Adult Social Care RESOLVED to note the report.

Reason

The annual report shows significant progress in adult safeguarding activity from all organisations and has demonstrated the Making Safeguarding Personal (MSP) principles are starting to embed into practice to put adults and their representatives at the centre of decisions and interventions made. The Care Act 2014 has brought many changes to safeguarding practice, representing a fundamental shift from being process driven to a more person centred approach.

10 ADULT SOCIAL CARE COMPLAINTS AND FEEDBACK ANNUAL REPORT 2015-2016

10.1 The Lead Member for Adult Social Care considered a report by the Director of Adult Social Care and Health on the Adult Social Care Complaints and Feedback Annual Report 2015-16.

10.2 The Lead Member for Adult Social Care RESOLVED to note:

- 1) the number and nature of complaints made to Adult Social Care;
- 2) the nature and outcome of complaints to the Local Government Ombudsman; and

3) the learning from complaints and progress in the development of improving complaints handling for clients, carers and their representatives

Reason

The complaints process provides an opportunity for clients and carers' comments and complaints to be heard in an effective, accessible and fair manner, and resolved wherever possible; and is integral to the statutory function of the Adult Social Care Department.